

[REDACTED]

From: [REDACTED]
Sent: 12 May 2016 10:56
To: Allanson Peter
Subject: Floating bus stops

Peter

Both [REDACTED] and I have signed your petition regarding the proposed floating bus stop outside St Thomas'. It would be dangerous.

Whilst on that subject, I wonder how many of your patients are arriving late for appointments since the bicycle lane was completed in Bridge Street?

You will have seen the stationary traffic on Westminster Bridge. I can advise you that the buses are backed up, stationary, as far back as Morley College, Westminster Bridge Road, every day until at least 10am. I know because I live in King Edward Walk. I have never seen it so bad in 40 years.

I was recently an outpatient at St John's Dermatology department at Guy's. I was very impressed with the young lady wearing a headset who arrived in the clinic, twice, to tell us about the delays, advising us to go and get a sandwich. Who is she and how many of them do you have for outpatient clinics? Could I speak to someone to learn? As you may appreciate I am looking to improve patient experience at King's.

Your advice about NEDs and Governors is in its infancy but is working well at King's. Thank you.

[REDACTED]

Email secured by Check Point

[REDACTED]